

PRODUCT SUMMARY

Provenance Solitaire (VPMW & VPVW)

1. Policy Description

Provenance Solitaire is a single premium whole life insurance plan that includes Provenance Solitaire – Protection Benefit, a single premium compulsory rider. This plan provides protection against death and terminal illness during the policy term.

Provenance Solitaire is a participating life insurance policy. It allows you to participate in the performance of the Life Participating Fund in the form of bonuses that are not guaranteed. You can find more details about the bonuses in Section 3.

Provenance Solitaire – Protection benefit is a non-participating compulsory rider that does not form part of the Life Participating Fund and no bonus is payable on the benefit.

2. Benefits

2.1 Death and Terminal Illness (TI) Benefit

Upon death or terminal illness of the insured during the policy term, the benefit shown in Table 1 will be paid.

Table 1

Age of the insured when claim event occurs	Benefit
Before the anniversary immediately after the insured reaches the age of 85	• 100% of sum assured and 100% of bonuses; or • Minimum protection value according to Table 2; whichever is higher.
On or after the anniversary immediately after the insured reaches the age of 85	100% of sum assured and 100% of bonuses.

Table 2

Age of the insured at policy entry date (age last birthday)	Minimum protection value
0 – 45	320% of sum assured
46 – 50	280% of sum assured
51 – 55	250% of sum assured
56 – 60	210% of sum assured
61 – 65	180% of sum assured
66 – 70	150% of sum assured
71 – 75	115% of sum assured

Any policy loan and interest will be deducted from the benefit amount payable.

This policy will end when we make this payment. We will not pay any further benefits.

Please refer to the policy contract for the exact terms and definitions of terminal illness.

2.2 Surrender Value

The surrender value upon surrender of the policy consists of a guaranteed surrender value component and a non-guaranteed surrender value component.

The policy has an immediate surrender value after the single premium has been paid.

Please note that buying a life insurance policy is a long-term commitment. An early termination of the policy usually involves high costs and the surrender value payable may be zero or less than the total premiums paid.

Depending on your policy and time of surrender, the return on your policy may be low. It may also be likely that you could incur a loss on your policy in the event of early surrender. You may wish to refer to your policy illustration to understand the cost of surrendering your policy, especially in early durations.

3. **Bonuses**

Bonuses are the way you receive a share of the profits of the Life Participating Fund. There are 2 types of bonuses for this plan, namely annual bonus and terminal bonus.

- i. Annual bonus, or reversionary bonus, may be added to the policy each year. The bonuses are usually calculated as a percentage of the basic sum assured and past year's bonuses. Once annual bonuses are added to your policy, they are guaranteed and will be provided for regardless of the performance of the Life Participating Fund.
- ii. Terminal bonus, or special bonus, is an additional bonus, which we may pay at the time of a claim, maturity (for endowment) or surrender of the policy.

Future bonuses of this plan, which have yet to be added to your policy, are not guaranteed. Each year, Income Insurance Limited (Income Insurance) will decide on the amount of bonuses to be allocated to each participating plan. Bonus allocations are approved by the Board of Directors, based on the recommendation by the Appointed Actuary.

All guaranteed benefits, including bonuses which have already been added to your policy, will be provided for regardless of the performance of the Life Participating Fund.

Different types of plans could have different bonus rates. Please refer to Section 7 for the details of the bonuses.

This policy will become eligible for bonuses after 2 years from the policy entry date.

Encashment of bonuses only is not allowed for this policy.

4. Investment of the Life Participating Fund

Premiums from all participating policyholders are combined and invested in our Life Participating Fund, which has a broad mix of investment assets.

Investment Objective

The investment objective of the Life Participating Fund is to maximize returns for our participating policyholders while maintaining an acceptable level of risk.

Investment Strategy

When setting the investment strategy of the Life Participating Fund, we aim to balance between seeking an attractive return over the long run and taking an acceptable level of risk. The major factors we consider include the product design (e.g. amount of guaranteed benefits, policy term) of our plans, Income Insurance's financial strength, and the prevailing regulations.

Current Investment Mix and Performance of the Life Participating Fund

The Life Participating Fund is invested in a wide mix of assets. The main asset classes are local and overseas equities, bonds, property and cash.

As of 31 December 2024 the investment mix of the Life Participating Fund is:

Asset Type	Strategic Asset Allocation	Current Investment Mix
Risky Assets*	32%	38%
Fixed Income, Cash & Others	68%	62%

* Includes equities and properties

Over time, the relative return of different types of assets may change substantially. Hence, we may vary the investment mix in the future, according to the investment objective and strategy of the Life Participating Fund.

Total Expense Ratio

The Total Expense Ratio is the proportion of total expenses incurred by the Life Participating Fund to the assets of the Life Participating Fund. These expenses include costs such as investment, management, distribution, taxation and other expenses.

An expected level of expenses to be incurred by the Life Participating Fund has been allowed for in the premiums payable for your policy and is not an additional cost to you. If the actual level of expenses vary significantly from the expected level of expenses, it may affect the non-guaranteed benefits you may receive.

For our Life Participating Fund, the past Total Expense Ratios are shown in the table below.

	2022	2023	2024	Averaged over the last 3 years	Averaged over the last 5 years	Averaged over the last 10 years
Total Expense Ratio	1.07%	0.92%	0.89%	0.96%	0.94%	0.89%

Please note that past expense ratios may not be indicative of actual expenses that may be incurred in the future.

Investment Rate of Return

For our Life Participating Fund, the past investment rates of return (after deducting investment expenses only) are shown in the table below.

	2022	2023	2024	Averaged over the last 3 years	Averaged over the last 5 years	Averaged over the last 10 years
Investment Returns	-8.73%	4.19%	5.07%	-0.03%	1.86%	3.46%

Please note that past performance may not be indicative of future performance.

Changes in economic and investment environment may affect the investment performance of the Life Participating Fund and the bonuses that you may receive.

Please note that the past investment performance is not necessarily indicative of future performance of the Life Participating Fund.

External Fund Managers

Assets in the Life Participating Fund are partly managed by Income Insurance and partly managed by external fund managers appointed by Income Insurance. Details of these external fund managers are shown in Appendix A.

5. Factors Affecting the Life Participating Fund's Performance

The performance of the Life Participating Fund depends on a number of factors, of which the main ones are:

- Investment performance of the Life Participating Fund, which impacts the Fund most;
- Expenses incurred in managing the Life Participating Fund;
- Mortality and morbidity claims experience of the Life Participating Fund; and
- Surrender and lapse experience of the Life Participating Fund.

The performance of the Life Participating Fund will affect the bonus allocation of your participating policy each year. Income Insurance will take into account the Fund's current performance, its future outlook, as well as the financial strength of the Life Participating Fund when setting bonus rates.

6. How Risks are shared in the Life Participating Fund

Premiums from all participating policyholders are combined and invested in the Life Participating Fund. Hence, the Life Participating Fund is of a significant size that enables risks to be pooled and diversified.

The key risks that the Life Participating Fund is subjected to include investment risks, expense risks (when expenses of running the business are higher than expected), mortality and longevity risks, morbidity risks, and surrender and lapse risks (when actual surrenders differ from expected). Some non-participating and investment-linked businesses are written in the Life Participating Fund and they may also be subjected to similar risks. These risks result in profit and losses, which will be accounted for in the surplus of the Life Participating Fund, thus influencing its financial strength.

In determining sustainable bonus rates for the participating policies, we look to their asset share, which is the value of the assets available to back the policy. It is calculated as the total premiums received plus actual investment returns and other profits earned by the Life Participating Fund, less expenses and charges and other outgo.

7. Smoothing of Bonuses

As investment performance may vary from year to year, bonuses are smoothed to ensure stable medium to long-term returns on your participating policy. This means that bonuses may be held back in good years to support the maintenance of the bonus in years when the performance of the Life Participating Fund is less favourable. It is intended that over the long term, the net impact of smoothing is neutral. Smoothing will never reduce any guaranteed benefits that may apply. Smoothing is a common industry practice.

The annual and terminal bonus rates declared for this plan is:

i. Annual Bonus

Year of Declaration	Bonus Rate
2022	0.35% of sum assured compounded at 0.35%
2023	0.35% of sum assured compounded at 0.35%
2024	0.35% of sum assured compounded at 0.35%

ii Terminal Bonus (Death/Terminal Illness)

Duration	Year of Declaration		
	2022	2023	2024
1-5	40% - 680%	40% - 680%	40% - 680%
6-10	680% - 1181%	680% - 1181%	680% - 1181%
11-15	1181% - 1276%	1181% - 1276%	1181% - 1276%
16-20	1276%	1276%	1276%
21-25	1276% - 1393%	1276% - 1393%	1276% - 1393%
26-30	1393%	1393%	1393%
31-35	1393% - 1431%	1393% - 1431%	1393% - 1431%
36 and above	1431%	1431%	1431%

iii Terminal Bonus (Surrender)

Duration	Year of Declaration		
	2022	2023	2024
1-5	0%	0%	0%
6-10	24% - 122%	24% - 122%	24% - 122%
11-15	147% - 244%	147% - 244%	147% - 244%
16-20	279% - 415%	279% - 415%	279% - 415%
21-25	450% - 586%	450% - 586%	450% - 586%
26-30	601% - 658%	601% - 658%	601% - 658%
31-35	680% - 765%	680% - 765%	680% - 765%
36-40	779% - 845%	779% - 845%	779% - 845%
41-45	905% - 1005%	905% - 1005%	905% - 1005%
46-50	1032% - 1143%	1032% - 1143%	1032% - 1143%
51-55	1177% - 1304%	1177% - 1304%	1177% - 1304%
56-60	1332% - 1431%	1332% - 1431%	1332% - 1431%
61 and above	1431%	1431%	1431%

Please note that the past performance is not necessarily indicative of future performance of the Life Participating Fund.

8. Expenses of the Life Participating Fund

Expenses are incurred in the course of running the Life Participating Fund. These expenses include commission, distribution costs, general overheads, underwriting expenses, policy issue and claims expenses, depreciation, etc. This is not an exhaustive list of expenses incurred by the Life Participating Fund.

Expense directly incurred by the Life Participating Fund would be charged to the Life Participating Fund. However, some expenses are shared across all funds. These expenses would be allocated to each fund (including the Life Participating Fund), using a methodology determined by the Appointed Actuary. To ensure equity and fairness, the methodology aims to allocate expenses in a manner that reflects the cost of running the business in each fund.

These expenses incurred by the Life Participating Fund have been included in the premium and will not be separately charged to the policyholder.

9. Conflict of Interests

We seek to treat our customers fairly, balancing any conflicting interests that arise between various groups and generations of policyholders or between policyholders and shareholders.

10. Related Party Transactions

Fullerton Fund Management Company Ltd, an external fund manager which manages a substantial portion of the Life Participating Fund, is a related party to Income Insurance. Income Insurance has governance and controls in place to ensure related party transactions are conducted at arm's length.

11. Riders

With additional premiums, you may attach available riders to enjoy extra protection.

All riders are subject to terms and conditions. For more information on these riders, please refer to the relevant product summaries of the riders.

12. Premiums

A single premium amount is payable at policy inception.

This plan may be purchased with cash only.

13. Exclusions

There are certain conditions under which no benefits will be payable under this policy as listed below. Please refer to the policy contract for the full details of the exclusions.

Death Benefit

This policy is not valid if the insured commits suicide within one year from the cover start date. We will refund the total premiums paid, without interest, less any amounts we have paid you, and any amount you owe us, from the cover start date.

Terminal Illness Benefit

This benefit is not payable if your claim arises from:

- deliberate acts such as self-inflicted injuries, illnesses or attempted suicide;
- unlawful acts, provoked assault, or deliberate exposure to danger; or
- the effects of alcohol, drugs or any dependence.

Other Conditions

After you have been continuously covered for one year from the cover start date, we will pay your claim unless:

- it is a case of fraud;
- you fail to pay a premium;
- the insured has a material pre-existing condition which you did not tell us about when you applied for this policy or rider if health declaration is required;
- you or the insured fail to tell us any significant information or information which is true, correct and complete which would have reasonably affected our decision to accept your application; or
- the claim is excluded or not covered under the terms of this policy or rider.

14. Free-Look

You will have 14 days from the date you receive the policy documents to be sure that you want to keep the policy. If we deliver the policy by email or any other electronic means to you, the 14 days will start 7 days after the date of the delivery. If we deliver the policy both by post and email or any other electronic means to you, the 14 days will start 7 days after the date of the delivery by post.

During this time, if you choose to cancel the policy, we will refund you the premiums you have paid, less any medical fees and other expenses such as payments for medical check-ups and medical reports incurred by us.

15. Claim

To make a claim for death benefit, we must be told within six months after the insured's death.

If this policy provides for accidental death or accidental total and permanent disability (TPD) benefit, we must be told within thirty days after the insured's death or TPD. If you tell us after the thirty days, we will not pay the claim for accidental death or accidental TPD benefit.

To make a claim for other benefits, we must be told within six months after the diagnosis or the event giving rise to the claim. If you tell us after the six months, we will not pay the claim for the other benefits.

When we pay a claim, we will not refund premiums paid.

Please refer to our webpage for the claim procedures: income.com.sg/claims.

16. Termination

You may write in to terminate or surrender your policy any time. Please refer to our webpage for the termination or surrender procedures: income.com.sg/claims/life-and-health-insurance/surrender-of-policies.

Please note that an early termination of the policy usually involves high costs and the surrender value payable (if applicable) may be zero or less than the total premiums paid.

17. Performance Update

To evaluate the performance of your policy and the Life Participating Fund, you may wish to refer to the following documents:

- i. Annual Bonus Update (sent annually to participating policyholders)
- ii. Policyholder Annual Statement (sent annually to all policyholders)
- iii. Post Sales Illustration (available upon request)

18. Policy Owners' Protection Scheme

This policy is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact Income Insurance or visit the GIA/LIA or SDIC web-sites (www.gia.org.sg or www.lia.org.sg or www.sdic.org.sg).

DISCLAIMER

This product summary does not form a part of the contract of insurance. It is only meant to be a simplified description of the product features which apply to this plan and does not explain the whole contract. The contents of this product summary may be different from the terms of cover eventually issued. Please read the policy contract for the precise terms, conditions and exclusions. Only the terms, conditions and exclusions in the policy contract will be enforceable by the policyholder and Income Insurance.

Appendix A - List of External Fund Managers

Appointed Managers:

- | | | |
|--|---|---|
| 1. Allianz Global Investors Singapore Limited | - | 79 Robinson Road #09-03 Singapore 068897 |
| 2. Baillie Gifford Asia (HK) Limited | - | Suites 2713-2715, 8 Finance Street Two International Finance Centre
Central, Hong Kong |
| 3. Blackstone Credit Hibiscus Feeder Fund LP | - | 345 Park Avenue, #31/F New York, NY 10154 |
| 4. BlackRock | - | 20 Anson Road #18-01 Twenty Anson
Singapore 079912 |
| 5. CBRE Investment Management Indirect Limited | - | 2 Tanjong Katong Road #06-01 Paya Lebar Quarter
Singapore 437161 |
| 6. Cerberus Capital Management, L.P. | - | 875 Third Avenue, #10/F New York, NY 10022 |
| 7. E Fund Management (HK) Co., Limited | - | Suites 3501-02, 8 Finance Street Two International Finance Centre
Central, Hong Kong |
| 8. J.P. Morgan Asset Management | - | 88 Market Street #30/F CapitaSpring
Singapore 048948 |
| 9. MFS International Limited | - | 250 North Bridge Road #08-01 Raffles City Tower
Singapore 179101 |
| 10. Morgan Stanley Investment Management | - | 23 Church Street #16-01 Capital Square
Singapore 049481 |
| 11. PIMCO Asia Pte Ltd | - | 8 Marina View #30-01 Asia Square Tower 1
Singapore 018960 |
| 12. SeaTown Private Strategies GP II Pte. Ltd. | - | 3 Fraser Street #06-23 DUO Tower
Singapore 189352 |
| 13. Schroder Investment Management Ltd | - | 138 Market Street #23-01 CapitaGreen
Singapore 048946 |

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| 14. State Street Global Markets - Portfolio Solutions | - | 168 Robinson Road #33-01 Capital Tower
Singapore 068912 |
| 15. Wellington International Management Company Pte Ltd | - | 8 Marina Boulevard, #03-01 Tower 1, Marina Bay Financial Centre
Singapore 018981 |
| 16. Invesco Asset Management Singapore Limited | - | 9 Raffles Place #18-01 Republic Plaza
Singapore 048619 |
| 17. Russell Investments | - | 135 King Street #29/F
Sydney, NSW 2000, Australia |
| 18. Fullerton Fund Management Company Ltd | - | 3 Fraser Street #09-28 DUO Tower
Singapore 189352 |
| 19. Barings LLC | - | 300 South Tryon Street, Suite 2500
Charlotte, NC 28202 |
| 20. Blue Owl Capital | - | 399 Park Avenue, #37/F
New York, NY 10022 |
| 21. Ares Capital Management LLC | - | 245 Park Avenue, #44/F
New York, NY 10167 |
| 22. Churchill Asset Management | - | 375 Park Avenue, #9/F
New York, NY 10152 |
| 23. Goldman Sachs Asset Management, L.P. | - | 200 West Street, #15/F
New York, NY 10282 |
| 24. HPS Investment Partners, LLC | - | 40 West 57 th Street, #33/F
New York, NY 10019 |
| 25. TPG Angelo Gordon | - | 245 Park Avenue, #26/F
New York, NY 10167 |
| 26. MGG Investment Group | - | One Pennsylvania Plaza, #53/F
New York, NY 10119 |
| 27. Crescent Credit Europe LLP | - | 2 Cavendish Square
London W1G 0PU |