Product Summary: DIRECT - PRUProtect Life II

This Product Summary and Policy Illustration are for illustrative purposes only and shall not constitute a contract. The following is a simplified description of the key product features. The exact terms can be found in the policy document.

"Your Guide to Participating Policies", which contains generic but important information on how a participating plan typically works and how bonuses are determined in general, is available on our website, www.prudential.com.sg. Alternatively, you may approach Prudential's Customer Service Officer for a copy of the guide.

Details of Plan Provider:
Prudential Assurance Company Singapore (Pte) Limited ("Prudential Singapore"), 30 Cecil Street, #30-01 Prudential Tower, Singapore 049712. Tel: 1800 – 333 0 333.

Prudential Singapore is responsible for the product features and contractual provisions and these will be explained to you by Prudential's Customer Service Officer.

When you decide to purchase a Direct Purchase Insurance product, you have chosen not to seek any financial advice. Therefore, it is important that you read the relevant disclosure documents (including the Fact Sheet, Policy Illustration and Product Summary), understand the features of the product and its terms and conditions. You should assess whether the product meets your needs and is suitable for you. If you decide not to purchase a Direct Purchase Insurance product, you may seek advice from a representative of either Prudential Singapore or a distributor duly appointed by Prudential Singapore for other products suitable for you. You may visit http://www.comparefirst.sg to compare the features and premiums of Direct Purchase Insurance and other types of life insurance products.

This policy and its Supplementary benefit(s) (if any) is/are protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your policy and its Supplementary benefit(s) (if any) is/are automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact your insurer or visit the General Insurance Association (GIA) /Life Insurance Association (LIA) or SDIC websites (www.gia.org.sg or www.lia.org.sg or www.sdic.org.sg).

The Proposer acknowledges receipt of all the pages of the Product Summary for the main plan and Supplementary benefits (where applicable). The contents have been explained to his/her satisfaction.

Nature and Objective of the Plan:
DIRECT - PRUProtect Life II is a regular premium whole life participating life insurance plan that provides financial protection against death and Terminal Illness for as long as the life assured lives. It also provides financial protection against Total and Permanent Disability. The policy also allows policyholder to participate in the performance of the participating fund in the form of bonuses that are not guaranteed.

DIRECT - PRUProtect Life II is an 8th series product. The series defines the premium rates and bonus features of the product.

Customer Services Officer's Signature

Proposer's Signature

Benefits under the Plan:

What do we pay for Death Benefit?
If the life assured is covered for this benefit and dies, we pay the sum assured for death and all the bonuses* that we have added to your policy (if applicable), less any amounts owing to us.

** The bonuses stated above are NOT guaranteed.*

The DIRECT - PRUProtect Life II plan terminates when a death claim is paid.

What do we pay for Accelerated Terminal Illness Benefit?
If the life assured is covered for this benefit and is diagnosed as having a Terminal Illness, we pay the sum assured of the Accelerated Terminal Illness Benefit and all the bonuses* that we have added to your policy (if applicable), less any amounts owing to us.

If the sum assured of the Terminal Illness benefit is lower than the sum assured of the Death benefit, then the bonuses will be pro-rated to the sum assured of the Terminal Illness benefit.

Terminal illness means "any condition caused by illness or injury, where at the time of claim, despite all reasonable medical treatment, the Life Assured is expected to live for no more than 12 months."

The specialist medical practitioner treating the condition must provide supporting evidence of the condition, possible medical treatment, the prognosis after undergoing the possible medical treatment, and certify that the Life Assured is expected to live for no more than 12 months despite all possible medical intervention. We reserve the right to appoint an independent medical specialist who is an expert in the condition to confirm the diagnosis and prognosis.

Terminal Illness in the presence of HIV infection is excluded.

** The bonuses stated above are NOT guaranteed.*

What do we pay for Accelerated Disability Benefit?
If the life assured is covered for this benefit and becomes Totally and Permanently Disabled we pay the sum assured for the Accelerated Disability Benefit and all the bonuses* that we have added to your policy (if applicable), less any amounts owing to us. This benefit is applicable before the policy anniversary prior to the life assured attaining age 65.

** The bonuses stated above are NOT guaranteed.*

We will pay the Accelerated Disability Benefit up to $2,000,000. If your Accelerated Disability Benefit is above $2,000,000, we pay the balance sum assured (i.e. any amount that is above $2,000,000) in a lump sum in any of the following, whichever event occurs first:
- 12 months from the date of the first lump sum payment;
- On the death of the life assured.

We pay if the life assured, due to accident or sickness, becomes Totally and Permanently Disabled. "**Total and Permanent Disability**" means any of the two situations:
1) The life assured, due to accident or sickness, is disabled to such an extent as to be rendered totally unable to engage in any occupation, business or activity for income, remuneration or profit, and the disability must:
   - continue uninterrupted for at least 6 consecutive months from the time when the disability started; and
   - in the view of a medical examiner appointed by the company, must be deemed permanent with no possibility of improvement in the foreseeable future;

2) The life assured, due to accident or sickness, suffers total and irrecoverable loss of use of:
   - the entire sight in both eyes;
   - any two limbs at or above the wrist or ankle; or
   - the entire sight in one eye and any one limb at or above the wrist or ankle.

If the life assured stops being Totally and Permanently Disabled before the balance sum assured is due for payment, we stop the Accelerated Disability Benefit immediately. In such a case, you can still continue your policy for the Death and Terminal Illness Benefits, by paying the required regular premiums, where the sum assured shall be equal to the balance sum assured (i.e. any amount that is above $2,000,000).

What is Surrender Benefit?
The guaranteed surrender value plus non-guaranteed surrender value will be payable upon surrender after 36 months from the first premium due date provided the premiums had been paid for 36 months.

What is the impact of early surrender?
As buying a life insurance policy is a long-term commitment, an early termination of the policy usually involves high costs and the surrender value, if any, that is payable to you may be zero or less than the total premiums paid.

What are the other features available under DIRECT - PRUProtect Life II?
- If the policy has a surrender value, the policyholder can apply to surrender part or all of the Reversionary Bonus that we have added to the policy for a cash value. Please do note that this will reduce the long-term value of the policy.
- Automatic Premium Loan, Policy Loan and Surgical & Nursing Loan are available. Please note that taking these loans will reduce the long-term value of the policy. For Automatic Premium Loan and Policy Loan, a non-guaranteed loan interest will be charged.

Please refer to the policy document for the exact terms and conditions of these additional benefits.

Bonuses:
What type of bonuses?
The benefits under this plan are made up of guaranteed and non-guaranteed benefits. The guaranteed benefits, including bonuses which have already been allocated to the participating policyowners, will be paid regardless of the performance of the participating fund. Non-guaranteed benefits are in the form of bonuses. There are two main types of bonuses: Reversionary Bonus and Performance Bonus. The bonuses are NOT guaranteed and will vary according to the future experience of the participating fund. The bonus rates in this section are based on the illustrated Investment Rate of Return of the Participating Fund at 4.25% per annum.

In comparison, at an illustrated Investment Rate of Return of 3.00% per annum, the bonus rates are expected to be adjusted downwards depending on the future outlook of the Participating Fund.

Please refer to the policy illustration for the bonus amount at the illustrated Investment Rate of Return of 3.00% per annum and 4.25% per annum respectively. The two rates are used purely for illustrative purposes and do not represent upper and lower limits of the investment performance of the Participating Fund.

Please note that the actual bonuses that may be declared in the future may turn out to be higher or lower than illustrated in this section.

<u>Reversionary Bonus:</u>
This is an annual bonus that we add to the policy benefits from the start of the calendar year after the policy's second anniversary. Once declared, it will form part of the guaranteed benefits of the policy.

The current Reversionary Bonus rate is $7.30 per $1,000 sum assured and $16.40 per $1,000 on accumulated Reversionary Bonuses.

Performance Bonus:
This is a one-off bonus which is a percentage of the accumulated Reversionary Bonuses. It may be paid when the policyholder surrenders the policy or makes a claim for any of the basic benefits of the policy. The amount will vary depending on the Termination Date. The illustrated Performance Bonus rates as a percentage of the accumulated Reversionary Bonuses are as follows:

No. of completed years in force	Performance Bonus as a percentage of accumulated Reversionary Bonus
1	0.00%
2	0.00%
3	8.10%
4	16.20%
5	24.30%
6	42.30%
7	60.30%
8	68.40%
9	76.50%
10	85.50%
11	93.60%
12	102.60%
13	110.70%
14	119.70%
15	127.80%
16	135.90%
17	153.90%
18	171.00%
19	187.20%
20	205.20%
21	192.60%
22	188.10%
23	184.50%
24	180.00%
25	172.80%
26	164.70%
27	164.70%
28	164.70%
29	164.70%
30	164.70%
31	158.40%
32	158.40%
33	158.40%
34	158.40%
35	158.40%
36	158.40%
37	158.40%
38	158.40%
39	158.40%
40	158.40%
41 and above	147.60%

Future bonuses which have yet to be allocated to the policy are not guaranteed and the insurer will decide the level of bonus to be declared each year as approved by the Board of Directors, taking into account the written recommendation by the Appointed Actuary.

How are the assets invested and managed?
Prudential Singapore's participating fund consists of both single and regular premium policies segregated into a few sub-funds. Each sub fund's investments are managed separately to match its liability characteristics. Regular premium policies are written in the Regular Premium Life Sub-fund ("RPLF"). In the document below, the term "fund" will be referring to RPLF unless stated otherwise.

Investment Objective
The investment objective is to maximise the long-term returns of the fund through investments consistent with policyholders' reasonable expectations, while meeting internal and regulatory solvency requirements. To achieve this, we set a Strategic Asset Allocation ("SAA") for the fund.

Investment Mix

Asset Type	Strategic Asset Allocation	Asset Allocation as at 31 Dec 2024
Bonds	50.0%	52.7%
Equities	29.5%	35.4%
Property	10.0%	7.1%
Other Assets[1]	10.5%	4.7%
Total Assets	**100.0%**	**100.0%**

[1] Other assets include alternative assets, cash and policy loans

SAA is the fund's long-term neutral asset allocation to meet the investment objective of the fund as set out above. Fund managers are allowed to deviate from the SAA, but within a mandated limit to take views on the current market conditions.

Investment Rate of Return
For the RPLF, the past investment rates of return (after deducting investment expenses only) are shown in the table below.

	2022	2023	2024	Average of last 3 years	Average of last 5 years	Average of last 10 years
Investment Returns	-13.42%	7.24%	8.26%	0.17%	2.23%	3.95%

Please note that past performance may not be indicative of future performance.

Total Expense Ratio
The Total Expense Ratio is the proportion of total expenses incurred by the Participating Fund to the assets of the Participating Fund. These expenses include costs such as investment, management, distribution, taxation and other expenses.

An expected level of expenses to be incurred by the Participating Fund has been allowed for in the premiums payable for your policy and is not an additional cost to you. If the actual level of expenses varies significantly from the expected level of expenses, it may affect the non-guaranteed benefits you may receive.

For our Participating Fund, the past Total Expense Ratios are shown in the table below.

	2022	2023	2024	Average of last 3 years	Average of last 5 years	Average of last 10 years
Total Expense Ratio	2.65%	2.03%	1.64%	2.08%	2.27%	2.53%

Please note that past expense ratio may not be indicative of actual expenses that may be incurred in the future.

Fund Manager
All investment related to this fund is carried out through Eastspring Investments (Singapore) Limited ("Eastspring Singapore"). Eastspring Singapore may also engage other Prudential plc related companies as sub-fund managers.

Eastspring Singapore address: Eastspring Investments (Singapore) Limited, 10 Marina Boulevard #32-01 Marina Bay Financial Centre Tower 2 Singapore 018983.

What are the risks that affect the bonuses that you will be getting?
The level of bonuses depends on the actual experience of key factors affecting the performance of the fund. In determining the level of bonuses, we also considered the future outlook of these key factors. These key factors are:
- Investment performance and future investment outlook of the fund;
- Claims experience, with respect to death ("mortality") and Terminal Illness("TI") experience of the fund;
- Discontinuance ("surrender") experience of the fund;
- Level of expenses incurred by or allocated to the fund

There may be other factors that could affect the bonus levels, for example, changes in taxation and legislation.

How are the risks shared?
Your policy is exposed to investment, mortality, lapse and expense risks, which are shared within the RPLF, i.e. with other regular premium plans.

In determining the level of bonuses that can be supported, the assets available to back the plan will be derived by accumulating the premiums paid at the actual rate of investment return less the cost of insurance, expenses incurred, commissions paid, taxes and other costs that may be incurred in managing the fund.

How are bonuses smoothed over time?
As investment performance fluctuates over time, bonuses are smoothed to ensure a stable medium to long term returns on your policy. As a result, some of the investment returns in good years may not be distributed so as to boost returns in years where the investment return is low. However, the effect of smoothing is intended to be neutral over time.

Reversionary Bonus
Prudential Singapore's bonus distribution policy is to keep the Reversionary Bonus at a level that is expected to be sustainable over the long term. Thus, while the Reversionary Bonus is usually reviewed annually, it is not expected to fluctuate from year to year. Nevertheless, it may be adjusted up or down under exceptional circumstances.

For the financial year 2023 to 2024, the Reversionary Bonus declared was $7.30 per $1,000 Sum Assured and at $16.40 per $1,000 on accumulated Reversionary Bonus respectively.

Performance Bonus
The Performance Bonus is reviewed at least annually. Under exceptional circumstances, the review may be more frequent. The Performance Bonus is more likely to change from year to year but Prudential Singapore's policy is to limit the yearly variation so that, under normal circumstances, the payout will not be subject to large fluctuations over the short term.

Performance Bonus rates declared for the past years are as below. Performance Bonus as a percentage of accumulated Reversionary Bonuses:

No. of completed years in force	Year of Declaration	
	2023	2024
0 - 2	-	-
3	8.1%	8.1%
4	-	16.2%

Past performance is not necessarily indicative of future performance.

What are the fees and charges imposed on this plan?
This plan shares in the experience of the fund. This means that any expenses incurred by the fund can be charged to the policy according to the risk-sharing rules described earlier.

Examples of such expenses include:
- Investment fees paid to fund managers for providing management services
- Mortality (death), Terminal Illness, lapse and surrender claims
- Marketing and other distribution-related costs
- Administration fees incurred in underwriting of new business
- Management and Overhead Expenses
- Commission fees paid to Prudential Financial Consultants or intermediaries

All expenses are shared and charged to the fund (assets backing the policy) according to the risk-sharing rules described earlier. Commissions are not applicable to Direct Purchase Insurance product as these policies are sold without financial advice.

Please note that the charges described in this section will not be in the form of explicit fees or charges to you; it has already been allowed for in calculating your premium.

How will I be updated on the performance of my plan?
An Annual Bonus Update will be sent to you annually. This document aims to keep you informed of the performance of the fund, its future outlook, the bonuses allocated to your policy for that year and any changes in future bonuses. Whenever there is a change in the bonus rates, you will also receive an update from Prudential Singapore. You may expect to receive the Annual Bonus Update after April each year.

Please contact Prudential Customer Service at anytime if you wish to receive an updated full policy illustration showing the illustrations of future bonuses based on Prudential Singapore's best estimate of the future performance of the participating fund.

Conflict of Interest:
Potential conflicts of interest arise in the allocation of expenses between the participating and other insurance funds. Over-allocation of expenses to the participating fund is detrimental to policyholders of participating policies. As such, Prudential Singapore strives to achieve a fair allocation substantiated by regular expense investigations.

Related Party Transactions:
The fund manager managing the entire assets of the fund is a related party to Prudential Singapore. The size of RPLF under management by Eastspring Singapore is S$36,849 million as at 31 Dec 2024.

The Investment Committee ("IC") of Prudential Singapore has oversight responsibility for the activities of the fund managers to ensure that the transactions are carried out at arm's length. It is responsible for setting the mandates for day-to-day fund operation. The Asset & Liability Management Committee (“ALCO”) of Prudential Singapore is responsible for setting the SAA and monitoring asset and liability matching.

The IC will also periodically review the investment fees charged by the fund managers, and advise Prudential Singapore accordingly. The Board of Directors ("Board") appoints the membership of the IC and ALCO. The Board will be responsible for reviewing and approving the IC and ALCO Constitution or Terms of Reference.

Exclusions:
Benefits of this plan are not payable under certain conditions. These conditions are stated in the section "What is not covered?" in the policy document. The categories of exclusions that are common to all life insurers relate to:
- Suicide within one year (for Death Benefit)
- Self-inflicted injury (for Accelerated Disability Benefit)

In addition to the above common categories of exclusions, life insurers may impose other exclusions.

All the exclusions for this plan are listed as follows:

For Death Benefit:
We do not pay in any of the following circumstances:
- if the life assured commits suicide within 12 months from the cover start date or date of reinstatement (if any); or
- if the life assured dies directly or indirectly from an activity under Special Exclusions and/or Special Terms and Conditions offered to you.

<u>For Accelerated Terminal Illness Benefit</u>
We do not pay in any of the following circumstances:
- if the life assured is already deceased at the time of the claim. We will pay the Death Benefit instead;
- if the symptoms of the Terminal Illness existed at the cover start date or date of reinstatement (if any) of this benefit;
- if the life assured is diagnosed as having Terminal Illness caused by:
  - self-inflicted injuries while sane or insane;
  - Acquired Immunodeficiency Syndrome ("**AIDS**"), AIDS-related complex or infection by HIV except HIV Due to Blood Transfusion or Occupationally Acquired HIV;
  - the use of unprescribed drugs where such drugs are required by law to be prescribed by a Registered Medical Practitioner; or
  - an activity under Special Exclusion and/or Special Terms and Conditions offered to you.

<u>For Accelerated Disability Benefit:</u>
We do not pay in any of the following circumstances:
- if the life assured is already deceased at the time of the claim. We will pay the Death Benefit instead;
- if the disability existed at the cover start date or date of reinstatement (if any) of this benefit;
- if the disability arises directly or indirectly out of:
  - attempted suicide or self-inflicted injuries while sane or insane;
  - travelling on a non-commercial airline except military aircraft; or
  - an activity under Special Exclusions and/or Special Terms and Conditions offered to you.

You are advised to read your policy document for the full details of these exclusions.

Premiums:
The premium rate for DIRECT - PRUProtect Life II is guaranteed. Premiums are payable for the period of premium payment term and can be paid monthly, quarterly, half-yearly or yearly.

This policy is not a Medisave-approved policy and you may not use Medisave to pay the premium for this policy

Select additional benefits according to your need(s):
With additional premiums, you may add supplementary benefits to this insurance plan for extra protection.

All supplementary benefits are subject to product terms and conditions. Please consult Prudential's Customer Service Officer for more information.

Note:
Life Insurance is a contract of utmost good faith and a proposer is required to disclose in proposal form fully and faithfully all the facts, which he knows or ought to know, as otherwise the policy issued may be void.

The terms and conditions of your policy are contained in your policy document.

Free Look Period
After purchasing a life insurance policy, you have a 14-day free-look period - starting from the day you receive your policy documents to review the documents carefully. During this time, if you choose to cancel your policy, we will refund you the premiums you have paid (without interest), less any medical fees and other expenses, such as payments for medical check-ups and medical reports, incurred by us.

If we make your policy document and all other documents from us available electronically via our secure online portal on our website, we consider they have been delivered and received when you receive the relevant SMS or email telling you that the documents are accessible on this portal. Otherwise, we consider your policy and all other documents from us as delivered and received seven days from the date of posting to the last-known address you gave us.

If you decide this policy is not suitable for your needs, simply write to us within the 14-day free-look period.

Version 12/2025